

Topic	Requirement	North Carolina Requirement	Federal Requirement	State Requirement Citation	Federal Requirement Citation	Comments
Public Transportation	Owner/Operators of public transportation (rail and bus), passenger rail, and intercity bus to implement measures to ensure that all passengers, patrons, and employees wear masks to prevent the spread of COVID-19.	X	X	Executive Order 180	TSA Security Directive 1582/84-21-01	
Public Transportation operated by a third party contractor	Same requirements apply to public transportation operated by a third party contractor that apply to public transportation directly operated by an agency.	X	X	Executive Order 180	TSA Security Directive 1582/84-21-01	
Private transportation	Must wear a mask, but does not apply to people traveling alone with household members or friends in their personal vehicles, but does apply to ride-shares, cabs, vans, and shuttles, even if the vehicles are privately owned.	X		Executive Order 180	CDC Order	Federal requirements do not apply to private transportation operated solely for personal, non-commercial use.
Stations, platforms, and stops	Individuals must wear a mask (except those for whom an exemption applies) in public areas of transportation hubs/facilities controlled by the owner/operator (such as for purposes of purchasing tickets, waiting areas, and platforms for boarding and disembarking) for the duration of travel, boarding, and disembarking.	X	X	Executive Order 180	TSA Security Directive 1582/84-21-01	
Administrative / Non-Public Facing Staff	Administrative and non-public facing staff must wear a mask	X	X	Executive Order 180	TSA Security Directive 1582/84-21-01	
Rideshare	Face coverings are required in ride-shares, even if the vehicle is privately owned. There is an exception to the face covering requirement for anyone who finds that his or her face covering is impeding visibility to operate equipment or a vehicle.	X	X	Executive Order 180	CDC Order	CDC Order explicitly includes privately-operated rideshares (page 2, footnote 5)
Non-Compliance	Guests <u>may</u> be removed from or denied entry to public transportation if they refuse to wear a Face Covering.	X		Executive Order 180		Previously, State Executive Order 147 prohibited customers from being removed from or denied entry to public transportation for failure to wear a Face Covering. This is no longer the case with State Executive Order 180.
Non-Compliance	Persons who refuse to comply with the requirement to wear a mask <u>must</u> be denied boarding or make best efforts to disembark the individual as soon as practicable; or make best efforts to remove the individual from the transportation hub/facility		X		TSA Security Directive 1582/84-21-01	Federal requirement appears to be stronger than state requirement. Non-complying individuals must be removed.
Non-Compliance	If an individual's refusal to comply with the mask requirement constitutes a significant security concern, the owner/operator must report the incident to the Transportation Security Operations Center (TSOC) at 1-866-615-5150 or 1-703-563-3240 in accordance with 49 CFR 1570.203.		X		TSA Security Directive 1582/84-21-01	
Exceptions	When necessary to temporarily remove the mask for identity verification purposes.	X	X	Executive Order 169	TSA Security Directive 1582/84-21-01	
Exceptions	While eating, drinking, or taking oral medications for brief periods. Prolonged periods of mask removal are not permitted for eating or drinking; the mask must be worn between bites and sips.	X	X	Executive Order 169	TSA Security Directive 1582/84-21-01	
Exceptions	While communicating with a person who is deaf or hard of hearing, when the ability to see the mouth is essential for communication.	X	X	Executive Order 169	TSA Security Directive 1582/84-21-01	
Exceptions	If unconscious (for reasons other than sleeping), incapacitated, unable to be awakened, or otherwise unable to remove the mask without assistance.	X	X	Executive Order 169	TSA Security Directive 1582/84-21-01	
Exceptions	Persons in private conveyances operated solely for personal, non-commercial use.		X		TSA Security Directive 1582/84-21-01	State requirements DO apply to private transportation

Exceptions	A driver, when operating a commercial motor vehicle as this term is defined in 49 CFR 390.5, if the driver is the sole occupant of the vehicle.		X		TSA Security Directive 1582/84-21-01	
Exceptions	Children under the age of 2.		X		TSA Security Directive 1582/84-21-01	State requirements exempts people under 5 years of age whereas federal requirements apply to people age 2 and older.
Exceptions	Children under the age of 5.	X		Executive Order 169		State requirements exempts people under 5 years of age whereas federal requirements apply to people age 2 and older.
Exceptions	People with disabilities who cannot wear a mask, or cannot safely wear a mask, because of the disability as defined by the Americans with Disabilities Act (42 U.S.C. 12101 et seq.).		X		TSA Security Directive 1582/84-21-01	
Exceptions	People for whom wearing a mask would create a risk to workplace health, safety, or job duty as determined by the relevant workplace safety guidelines or federal regulations.	X	X	Executive Order 169	TSA Security Directive 1582/84-21-01	
Communication	Owner/Operators must notify passengers with prominent and adequate notice of the mask requirements to facilitate awareness and compliance. At a minimum, this notice must inform passengers, at the time tickets are purchased or when otherwise booking transportation and at the time the conveyance departs its location after boarding passengers, of the following: 1. Federal law requires wearing a mask while on the conveyance and failure to comply may result in denial of boarding or removal. 2. Refusing to wear a mask is a violation of federal law; passengers may be subject to penalties under federal law.		X		TSA Security Directive 1582/84-21-01	